ACS MediHealth
Professional Services

MEDITECH
The EHR for New Healthcare

Achieve MORE with MEDITECH

Empowering caregivers to improve lives, one patient at a time, around the world.

ACS MediHealth is an IT Solution collaborator for MEDITECH. ACS MediHealth provides a technology foundation for MEDITECH providing mobility solutions and equipment for MEDITECH customers as well as a comprehensive array of evaluation and assessment services. ACS empowers its customers with the cost-effective quality products and supplies they need to improve their patient's health and wellbeing.

Implementing a Healthcare Information System (HIS) today has less to do with technology and more to do with revising workflows and embracing change management. The key to success is working with people who have walked with clients like you in your healthcare organization. ACS MediHealth account managers understand the realities of the hospital environment inside and out who possess the vision and ability to shape technology solutions that fit the MEDITECH healthcare culture.

As part of our services, we offer:

• Best of breed product offerings
• MEDITECH certified products
• Full line of evaluation products
• Integration and implementation of products

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A Comprehensive Planning Approach

ACS MediHealth's Area Sales Managers (ASM) work with you from start to finish. With proven methods to help you select the right system for your organization, we assist during the budgetary process to justify and champion the project throughout system assessment, selection and implementation. In addition, we help with every aspect of project planning and IT strategic planning. We focus on total cost of ownership, so budget dollars reflect frequently forgotten costs such as core-team staffing, end-user training costs and vendor maintenance. ACS MediHealth ASMs have a reputation for completing projects on budget and on time for your Go-Live.

Training

ACS MediHealth designs and delivers customer training solutions that support the integration of Clinical Tablet PCs and Tablet PC applications from pilot phase through deployment.

Healthcare Mobility Services

Mobility Services is dedicated to improving the end user experience with mobile technologies. ACS MediHealth has assembled a team of experienced training professionals, solution architects and wireless engineers to help our clients optimize their mobile workforce productivity. We help our clients understand new mobile technologies, architect solutions for successfully implementing them, and assist with workflow transformation through end user training and certification.

Cart Fleet Assessment Service

A current assessment of your cart fleet is a necessary action that provides the data you need to maximize the uptime performance of your fleet and reduce any disruptions to patient care. Unique to ACS MediHealth, our cart fleet assessment provides a cart health rating based on a set of measurements taken on-site for each cart that estimates a cart's ability to support normal clinical operations.

• Detailed condition report on all evaluated carts, devices, peripherals independent of manufacturer and model upon completion of the assessment.

• Testing of all critical components including a rating of overall condition of hydraulics, tray, drawer & locks, feet, pedals, screws, casters, hand levers, computer mouse and keyboard.

• Priority list of service recommendations by cart.

Mobility Workflow Assessment Service

The *Mobility Workflow Assessment* allows our consultants to profile your organization relative to how mature and well a clinical process is currently suited to meet productivity & capacity demands. Our process analysis is designed to define clinical workflow patterns and models of coordinating and optimizing technologies into supported workflows. The service helps to identify opportunities for efficiency and safety improvements as well as gaps in process-resource alignment that create unnecessary operational risks. The assessment consists of the following components:

• Business/clinical process mobility and readiness survey.

• One-on-one interviews within multiple levels of the organization.

• Collection and analysis of existing process content.

• Goals, objectives and strategy review.

• Mobility Workflow Assessment Report.

Wireless Assessment Service

Mobility Readiness Assessment provides a network rating based on a set of measurements taken on-site that estimates a network's ability to support ultra-lightweight, low-power mobility devices, such as tablet PCs. Performance – greater coverage areas, increased network throughput, faster application response, and networks that are optimized for mobility devices.

• Productivity – users experience less downtime, less disruption in workflow, less frustration as a result of dropped connections, which results in less impact on IT.

• Security – optimized to reduce password challenges, less risk of data loss, ensure right users access the right information.

• Reliability – less disconnects, more expansive reach, consistent throughput.